



Contract and Terms and Conditions.

Through the Services, we aim to provide you with our unique audio guest book to let guests at your special event leave wishes with the sound of their voice to give you a memory that will last a lifetime.

RENTAL CONTRACT TERMS (PLEASE READ)

The following contract and its terms will set forth a legally binding agreement between Lights, Camera, Hire (Provider) Email: contact@lightscamerahire.co.uk and the Name(s) of the individual(s) listed on the order (Client). This written contract sets forth the full, written intention of both parties and supersedes all other written and/or oral agreements between the parties.

RENTAL PERIOD

The Rental Period will be 1 day. During the rental period, live phone support will be available to Client. During this time, it is the Client's responsibility to monitor and inform Provider of any problems encountered immediately through phone contact. Provider will be responsible for delivery and pick-up at agreed times between Lights, Camera, Hire and the client.

PAYMENT

Booking is only guaranteed once Provider is in receipt of the full event details together with the deposit. If Client books Provider within 30 days of the event, the full payment must be received at the time of booking and will be non-refundable.

Upon payment of the rental, Client assumes full responsibility for package/options selected, and any requests to change service or add-on options will require full payment be made in the case of a balance difference.

DATE CHANGE AND CANCELLATIONS

Any request for a date change must be made in writing (via email or phone text) at least thirty days in advance of the original event date. Change is subject to future availability and receipt of a new Service Contract. Cancellation within 30 days of the event date will not result in a refund but can be transferred subject to availability. If there is no availability for the alternate date, the deposit received will be forfeited.

DAMAGED OR LOST EQUIPMENT

Client acknowledges that it shall be held completely responsible for any damage or loss to Provider's equipment caused by: a) Any misuse, or unintentional damage of Provider's equipment by Client or its guest, b) Any theft or disaster (including but not limited to power

surge, fire, drinks spilled on equipment, flood or earthquake), or c) Any accidental loss resulting in missing items that were included with original shipment. Upon receiving equipment back, we will conduct an inspection to ensure all returned items are accounted for, and that they are returned in similar condition, less expected wear and tear from use. Any damage or missing items will result in charges equal to the exact replacement cost of missing or damaged items, plus a 20% fee. Item replacement costs with fee are detailed below:

Audio Phonebook Phone – £420

Table – £60

Linen - £25

INDEMNIFICATION

Client agrees to and understands the following:

- a) Client will indemnify Provider against any and all liability related to Client's Event during or after Client's Event. Client will indemnify Provider from the time of service and on into the future, against any liability associated with Client.
- b) Client will indemnify Provider against any and all liability associated with the use of audio recorded from the Audio Guestbook at Client's Event.

MISC TERMS

If any provision of these terms shall be unlawful, void, or for any reason unenforceable under Contract Law, then that provision, or portion thereof, shall be deemed severable from the rest of this contract and shall not affect the validity and enforceability of any remaining provisions, or portions thereof.

This is the entire agreement between Provider and Client relating to the subject matter herein and shall not be modified except in writing, signed by both parties. In the event of a conflict between parties, Client agrees to solve any arguments via arbitration. In the event Provider is unable to supply a working Audio Guestbook Phone during the Rental Period, and the fault is linked to our equipment malfunctioning, Client shall be refunded a prorated amount based on the amount of service received. If no service is received, Provider's maximum liability will be the return of all payments received from Client. Provider is not responsible for any consequential damages or lost opportunities upon breach of this agreement.

Last updated 09/04/2023